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Signed: _____

Cindy S. Kaplan

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.	:	10/840,126	Confirmation No.:	7255
Applicant	:	Robert Olsen et al.		
Filed	:	May 5, 2004		
TC/A.U.	:	2419		
Examiner	:	Salman Ahmed		
Docket No.	:	CISCP856		
Customer No.	:	26541		
Title	:	HIERARCHICAL QoS BEHAVIORAL MODEL		

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT D

Sir:

In response to the Office Action of May 1, 2009, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.